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CEO REPORT

By John A. Thurman, CEO

Dear Employees,

It is nice to get back to work. I wanted to share with you some remarks I gave to a group. This relates to my years in the health care field and how things have changed.

Thank you for inviting me to be here today. My comments are not about me, but only to reference the time and changes that I have seen in the health care field. I believe we have one of the best Health Care systems in the world, but I also believe we, as a nation, pay a big price for this “quality” care system.

I have spent the past 45 years working in the Health Care field and have seen a lot of changes. As a young person, I recall my mother making money on a hospital stay. My family paid a small hospital monthly fee for coverage, this also included the doctor. Our insurance was billed and this would come directly to the family. There was no coordination of benefits. As a hospital administrator for 25 years, many changes have occurred. I recall going several years and not raising hospital rates. In the 1960's, small community hospitals were developed (most with Burton funds) to provide medical services for their communities. As a Hill Burton funded hospital, we were required to provide charity care. It is not unusual for the community hospital to provide charity for 30-40% of their patients. Medicare was born in 1965. My first exposure was in 1968 as a hospital Financial Administrator. The Medicare cost reports made life very difficult for hospitals. I guess this was the big start of the paper work that we continue to face today. I feel one of the biggest mistakes made was the “Give the Doctors a Blank Check” at that time because there were no guidelines to follow.

At one point, President Nixon put in a cost containment program for hospitals to control cost. This seemed to slow Health Care cost a little, but it didn't correct the problems. Later, Medicare developed a program to restrict lengths of stay in hospitals. The D.R.G program tied DX with length of stay. This sometimes forced the Doctor to discharge the patient before the physician feels they should be discharged. In the early 1980's, Home Health Care was born, mostly because this allowed the physician to follow their patients at home. As everyone knows, Home Health is now a major Health Care player.



JOHN THURMAN
CEO

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Hospital structures have changed a great deal over the past 20 years. The typical community hospital is a thing of the past. We now have the growth for profit hospitals with a lot of physician ownership.

From a personal prospective, I find it hard to understand why hospital costs continue to rise. Third party reimbursement, based on cost, reflects 70-90% of hospital bill charges. Medicare and Medicaid reimbursement makes it very difficult for doctors, particularly in the surgery areas. A lot of doctors are refusing to take Medicare and Medicaid patients. The may get worse with "The Baby Boomer Rush" and the expansion of Medicaid.

The growth of the elderly population is projected to increase substantially in the future. I have already noted the "Baby Boomer Population." Using Virginia as an example, which is somewhat the same for the rest of the country; in 1990 the population between the ages of 60-84 was 850,197. Using the same age bracket, the population is projected to increase 139% by the year 2030. Because of this growth, we will continue to see the Personal Care industry continue to grow. Some of the main reasons: population growth, growth of entitlements, cost of nursing homes for 3rd parties/individuals, people wanting to stay home near relatives and some view nursing homes as the end of the road.

I feel In-Home Personal Care is an excellent program if you have all of the right ingredients. To make it work you need, a cooperative client, a good dependable aide, a good back up system, schedule of 6 hours a day and Respite in between if needed. This recipe results in most cases with a very happy client and cost savings for all involved.

All businesses face challenges from time to time, but I believe Health Care related businesses will be hit very hard under the "Affordable Health Care Act." How do you tell an employee who works 40 hours a week, making \$8/hour and taking home before taxes \$320/week, that she can only work 29 hours a week and will be taking home only \$232/week

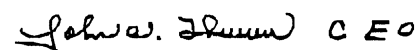
before taxes? All while it reduces her wages by 28% a year.

I received a recent e-mail from Congressman J. Randy Forbes stating reasons why we can't afford the Affordable Health Care Act. To summarize, his reasons are as follows: Jobs are at risk, it would create economic confusion, health care premiums will increase, the initial components of the plan have already run out of money, fewer doctors will accept new Medicare and Medicaid patients and the individual mandate is expensive and confusing.

As a small business owner, I am not sure we can survive the "Affordable Health Care Act." Our companies had determined that we had about 200 employees that would be responsible for providing Health Care. We received premium estimates of \$250/month per employee. Our cost would be \$25,000/month, \$300,000/year. You might ask where does this extra money come from? Our employee staff receives 75-80% of what we receive from payment sources. It seems the extra money would come from owner's equity, which affects the small business owner's ability to stay in business.

In summary, I would like to thank you for allowing me to share some of my thoughts with you. As a Personal Care Provider I love what I am doing. I receive a real blessing, knowing we are making a lot of people's lives better.

Sincerely,

Handwritten signature of John A. Thurman in black ink, followed by the letters "CEO" in a bold, sans-serif font.

John A. Thurman, CEO

Administrator Report

By Sue A. Moore, Administrator

Fight The Flu

Annually about 226,000 people are hospitalized because of the flu, with over 36,000 dying as a result of complications related to the flu. The best way to prevent the flu is by

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getting vaccinated. It is especially important for you, as a health care worker, to get vaccinated because you work with individuals who are at a high risk for developing the flu.

The best time to get the flu vaccine is in October and November. The vaccine is offered in many locations, including doctor's offices, clinics, health departments and pharmacies. Personal Care Preferred Group strongly encourages all employees to get vaccinated against the flu. If you receive a vaccination, the company will reimburse you your cost up to \$15.00

Please – protect yourself and protect others. Get vaccinated!

Please contact the Corporate Office if you should have any other questions.

Notes From Staffers

Personal Touch Home Care – Stony Creek & Colonial Heights Office

Hello once again everyone. I hope you all had a great summer! Fall is approaching us fast, along with the holidays. As I have talked about in the past, PLEASE continue to contact your Staffer/Office with any questions or concerns you may have regarding your work status, your schedule and/or your clients' needs whether they are good or bad. I believe that positive and strong communication skills practiced in any business makes for a prosperous and better work environment that will continue to grow successfully.

Time sheets still need your undivided attention including hours, dates and signatures. Also, it is very important that you always follow your client's care plan exactly as it has been created. I still ask that if you are going to request time off, that you give me a two weeks' notice unless it is an emergency.

Anyone not currently working due to loss of client, hospital or nursing home placement needs to call in every single day. You are still employed and you still

must put in for time off while you wait for full time work or your client returns home.

Thanks again for all your hard work and I am here if you need me.

Jeanna B. Turner
Staffing Coordinator

Personal Touch Home Care – Waverly Office

A Thank You Note:

The Waverly office was very busy this summer making sure that all of our clients were staffed. We had some Aides out due to illness and some out due to injuries on the job. During this time we all came together and worked as a team. Our team building skills were in full action.

THANKS A BUNCH to everyone for being flexible and also to those who helped work extra weekend hours.

Darlean Walker
Staffing Coordinator



Personal Touch Home Care – Franklin Office

Since our Spring Newsletter was published, my Dad passed away. He was in poor health already and then he fell and broke his femur. While recovering in rehab, he suffered a heart attack and it was determined that his condition was degrading quickly. His last wish was to come home. So on a Thursday after work, I went to Petersburg to bring him home.

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When Dad was released, we were overwhelmed. However, we did get to spend four days with him because, unfortunately, he passed away the following Monday morning. So for a very short period of time, my Mom, sister and I were caregivers. We were thrust into a world that we had no idea what was involved. For four days, we did everything possible to make Dad comfortable. All I could think about was this is what my co-workers deal with on a daily basis.

There were times when I wanted to scream, cry or to fuss at Dad to help us. But then he would look at me and say, "Thank you so much for helping me. I am sorry I am not able to assist you. It means so much to have you here to do these things for me". My heart would melt. I am guessing many of you feel the same way I did. I am sure you get frustrated on a daily basis. I am sure there are days when you think this is not the career for you. I want to remind you, the patients and their families appreciate every little thing you do for them - handing them a glass of water when they can't stop coughing, moving the tissues a little closer to reach, holding their hand when they think about what the future holds for them.

You are such an important part of our clients' lives. You do the things that family members find very hard to do. You give family members a moment to catch their breath. Thank you so much for choosing this career. Until we have been in your shoes, we don't realize the amazing service you provide. Keep up the good work.

On another subject, I must bring up the neatness of your timesheets. There are lots of errors being made on the timesheets and you are marking through, which is correct, but let's slow down as we complete the timesheets. The communication with the Office has greatly improved. I sincerely appreciate your cooperation in this area. Your late arrivals and absences have reduced and my telephone is barely ringing at night and on the weekends. You all deserve a standing ovation for that!!

Wynne Doyle
Staffing Coordinator

Moore Home Care – Emporia Office

I hope everyone had a wonderful summer and had an opportunity to do something fun with your family. There are a few things that I would like to bring to everyone's attention:

- 1) It is your responsibility to have your timesheets in the office on time especially when the payroll manager changes the day and time because of a holiday closing. Please always check your timesheets thoroughly before turning them in. when recording Respite Care (pink sheet) you always check supervision.
- 2) You are required to call the office daily when your assigned client does not need your service or if you do not have an assigned client.
- 3) It is your responsibility to keep the office informed.
- 4) You have to request time off by filling out a request off form. It is also your responsibility to make sure your request was approved and to find out who will cover your client so you can inform the client who will be covering for you that day.
- 5) You should never talk about your personal problems or health issues with your client. You are there to help them, not to discuss your problems with them.
- 6) You should always check with the office if you are not sure of anything pertaining to your clients care. You must also inform the office when your client continually refuses services that is on their care plan. Feel free to request your client's care plan if needed.

I hope this information will help everyone who has not been clear on the matters addressed. You can always contact a staff member if further help is needed or if there are any questions. Thank you ladies for all of your hard work!!

Zelinda Powell
Office Manager/Staffing Coordinator

Southern Touch Health Care – Colonial Heights Office

Happy Fall!

It's hard to believe another summer is gone, which is my favorite time of year, but I must admit I'm

Continued on next page...

looking forward to cooler, less humid days! With that being said, if your client is able, be sure to take them outside so they can enjoy the beautiful fall weather.

It is important that you check your mail every day and open it, even though you may think your mail from us is your pay information, we do enclose important reminders from time to time and it is your responsibility to keep yourself informed. Please make sure you stop by the office closest to you at least once a month to pick up gloves, pens, timesheets and your monthly In Service training.

Thanks for your dependability and professionalism.

“Happiness is always a choice. You can’t wait for circumstances to get better. You have to create your own good fortune. So look for ways to be happy every day.” –Joel Osteen

Susan Bishop
Office Manager/Staffing Coordinator

Southern Touch Health Care – Lawrenceville Office

Five years ago I was offered a wonderful opportunity to work for PCPG at Southern Touch Health Care in Lawrenceville. I had done this type of work before and I loved it, but I had to move to Florida to help with my father’s care as well as other family members. When I spoke with Sue Moore and Mr. John Thurman on the phone, I knew this is where I should be. They, including Elaine Seymour, I would like to give special thanks to, for allowing me to work in a newly opened office in which I could grow. I would also like to thank the rest of the Staffers as well as the Aides who have helped me as well with respect to getting new clients and new Aides.

With everyone working together, we are achieving goals, growing and helping so many clients. Like every other office every day, we have changes that we must adapt to which at times are not the easiest thing to do. We must train the Aides to do different things at times, however we are always paid on time and given a job opportunity that allows growth in a town that doesn’t offer many jobs.

Each Aide needs to be a good aide, learn new things and make sure we provide excellent care. In hopes that we will continue to receive new clients, I strive to place the right Aide the first time in the

home, however in order to do this we must strive to make sure the job is done completely. We can grow in knowledge and strive to make the effort to grow better every day. We need to give the clients a feeling of comfort, letting them know we are there for them and all of their needs. It is very important that you review the clients care plan and make sure it is completed, including areas like cleaning up the space a client uses and even simple things like making a grocery list. Please ensure that your timesheet is completed properly as well. Verify the check marks you placed on your timesheet match the care plan.

Today a client’s daughter walked into my office and wanted to thank me for such a wonderful caring Aide. She stated that she is taking excellent care of her mother, but furthermore she stated that she shows compassion to her as well. I would like to give a special thanks to those of you who become a client’s best friend, great care giver and help me staff by keeping me up to date with the client’s needs and illnesses. I would like to thank all the Aides for welcoming all new staff and remind everyone to continue pulling together to fill in shifts. Also, thank you to those who have given up weekends not only to cover your case, but to cover others as well.

I hope everyone had a wonderful summer and how I look forward to a great fall. Some of you are coming up on your 5 year anniversary with the company, so special thanks to you all. You all help make the Lawrenceville office a strong agency by helping one another, bringing in new clients and also bringing wonderful Aides like yourself into our agency. It has been exciting to know that at times we receive as much as 7 clients in a week. There is strength and knowledge knowing that for every client there is an Aide and vice versa. Every time someone new walks in the door I immediately start thinking who they might be good to work with.

In closing, I ask that each of you keep your eyes open for new clients and both of your ears open to hear what our current clients are telling you because they can tell you far more than you can think of. Above all, say kind things to all and not speak the unspeakable. I am looking forward to new things coming up this fall. We will be starting the food drive this week as well.

Libbie Roberts
Staffing Coordinator

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Notes from PR/Marketing Director & Assistant

By Barbara Thurman, PR/Marketing Director & Diane Laine, PR/Marketing Assistant

Summertime!! I can hardly believe it's over! Baseball, hotdogs and Fireworks!

In August, we were pleased to have one of Waverly's PCA's, Van Turner, family members and friends, attend the Richmond Squirrels baseball game hosted by the Better Business Bureau at the Richmond Diamond. PCPG was able to acquire tickets for them all to attend. Van was selected to throw out the first pitch the night of the BBB business appreciation event. Attendees were also able to meet some of the players as well. Van, his children and a neighbor's child all enjoyed the baseball game so much, that they even played a game in their own yard. However, there was a slight mishap with a bat to the neighbor's forehead and a few stitches. Tickets were able to be obtained so that Van's family and the neighbor's child could go to see the Squirrels play a second game. What a privilege and what a fun time they had. Banners, Flags, Red, White and Blue!

Memorial Day, Presidents Day and the 4th of July found all of the PCPG offices decorated as we honored the men and women of the Armed Forces. Thank you for serving our country.

The "Relay for Life" Cancer event in Emporia had everyone geared up and ready to walk for a wonderful cause. Unfortunately, the "weather" had other plans.

Please take a look at the picture collage at the end of the newsletter.

As a Reminder:

Thank you for what you do. Please remember to wear your name tags and scrub tops. You are one of our best ways of marketing. We advertise in magazines and newspapers, but you are the best form of advertisement. THANK YOU!

A Quick Note from Payroll

By Dianne R. Edwards, Payroll Manager

Time sheets - the majority of you are doing well with getting your time sheets in by the deadline and I thank you! Just remember to turn your sheets in to the satellite offices by 12:00 p.m. on Monday and the Corporate office by 12:00 p.m. on Tuesday. It is necessary to meet these deadlines in order for the payroll process to flow properly. On holidays it is even more important to get the sheets in as I have to process sooner in order to get everyone paid.

I know some of you do not always look at the information we send with your check or direct deposit slip so now we will be stamping the envelope with memo enclosed etc. Be sure to read the material enclosed as it is always helpful for you to know what is going on.

Year End - we are approaching the end of the year and I want to remind everyone to be sure I have your current address for the W-2's. Either call me with your change of address or let your staffing coordinator know of your change and they will forward it to me.

Reminder - Tuesday's and Wednesday's are my busiest days of the week so please leave one message in my voicemail and I will return your call as soon as I possibly can.

Thank you for all the hard work you do in the home and always know my door is open for questions and concerns.

Chief Nursing Supervisor Report

By Elaine Seymour RN, Chief Nursing Supervisor

Do you know someone who may be contemplating cataract surgery? The following information should be helpful. A new AARP survey finds that many are misinformed about the surgery. Here's the straight scoop if you or someone you know is facing the procedure.

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MYTH: Cataract surgery is painful.

FACT: It can be uncomfortable but it shouldn't hurt. The doctor will numb the eye, make a small incision to remove the cataract and replace it with a synthetic lens. Most people report that the surgery was easier than they expected.

MYTH: People can tell that they have a cataract and need surgery.

FACT: Most people don't realize that they have cloudy vision. It isn't until after surgery that they notice their vision has improved.

MYTH: Cataracts are unrelated to overall health.

FACT: There are multiple links between systemic disease and the formation of cataracts. Cataracts are a known side effect of diabetes and high blood pressure for instance. The formation of cataracts is also associated with the use of steroid medications.

MYTH: People need glasses after cataract surgery.

FACT: Not necessarily. Multifocal and "monovision" replacement lenses correct vision at various points, near and far and sometimes can reduce the need for glasses. However, not all insurance companies pay for specialty lenses so people should inquire about this prior to the procedure.

MYTH: It's alright to put off having needed cataract surgery.

FACT: Cataracts usually take years to develop, but they can progress to the point that a person no longer sees people or things (may only perceive light.) Although cataract surgery almost always restores sight, doctors prefer that surgery be scheduled before lenses get hard, which happens with age and makes them harder to break up and replace.

A Message from HR

By Debbie Grein, HR Director

I hope everyone had a wonderful summer! I just want to remind everyone about our workers compensation policy. If an employee is injured on the job, Personal Care Preferred Group provides coverage and protection in

accordance with the Worker's Compensation Law. It must be reported **Immediately** to the Staffing Coordinator and Human Resource Department when an injury is sustained while at work. If it is after office hours, call the on call staff and report it **immediately** and call Human Resources first thing the next business day. Employees have to visit one of the medical facilities listed on our panel of Doctors. Mandatory drug testing is required with each reported incident.

Also, I want everyone to stop in your local office and pick up a handbook. You will need to sign for a handbook and this does need to be done before Oct. 31, 2013. If you have any questions please call Human Resources.



Mark Your Calendars for our 2013

Employee Christmas Party!

December 7, 2013



THINK *Pink!*

October is
National **Breast Cancer Awareness Month**

- Breast cancer is the **most common** cancer and the second most common cause of cancer deaths in the United States.
- If breast cancer is detected in the earliest stages, there can be a **95% survival rate**.
- In the United States, **207,090** women and **1,970** men will be diagnosed with breast cancer **during 2011**.
- Approximately **38,840** women and **390** men **will die** of the disease.



Think *Pink* This Month!

Happy Birthday PCPG Employees!!!

Brown, Arlene M.	1-Jul	Coleman, Kathleen L.	9-Aug	Griffin, Teresa A	25-Sep
Bullock, Marylene	5-Jul	Smith, Stacie	9-Aug	Hill, Robin	26-Sep
Jones, Alisha M	5-Jul	Williams, Cathy A	10-Aug	Cleaton, Alita B.	26-Sep
Douglas, Kimberly	5-Jul	Tucker, Pearlene	10-Aug	Seymour, Elaine	27-Sep
Seaborn, Kendra L.	6-Jul	Drake, Lemonia	12-Aug	Williams, Crystal	29-Sep
Jones, Tamika	6-Jul	Barrow, Melissa .	13-Aug	Jones, Phyllis	1-Oct
Winfield, Shelly B	9-Jul	Threatt, Alyce E.	14-Aug	Potts, Bernice L.	2-Oct
Moody, Betty J.	10-Jul	Cleaton, Destine	14-Aug	Gibbons, Celestine E	2-Oct
Chatmon, Santria L.	10-Jul	Powell, Queen	15-Aug	Blount, Paula	3-Oct
Moody, Betty	10-Jul	McNeil, Versie M	16-Aug	Bryant, Lauren J	3-Oct
Smith, Otelia S	13-Jul	Dunham, Mildred E.	18-Aug	Mason, Savannah	3-Oct
Hines, Sherice M.	15-Jul	Givens, Saul R.	18-Aug	Vincent, Clarice	4-Oct
Jones, Lakesha	15-Jul	Cole, Gail	18-Aug	Stewart, Crystal	4-Oct
Manning, Stephanie A	18-Jul	Johnson, Thelma L	19-Aug	Lucas, Ethel	5-Oct
Brown, Kimberly	18-Jul	Walton, Chantel	19-Aug	Jones, Tara	7-Oct
Brown, Teresa	18-Jul	Singleton, Sharenette	23-Aug	Reid, Regina L	9-Oct
Brown, Kimberly	18-Jul	Jarrett, Delores A	26-Aug	Haley, Hope	9-Oct
Creighton, Cynthia J.	20-Jul	Powell, Jessica	27-Aug	Daughtry, Anna M	9-Oct
Thompson, Veronica	20-Jul	Winfield, Daphne	28-Aug	Goodrich, Katie	11-Oct
Turner, Sondra Y.	22-Jul	Walker, Darlean	29-Aug	Thomas, Sylvia M.	12-Oct
Maddrey, Sylvia E.	22-Jul	Ripley, Wilbert L.	29-Aug	Williams, Annette P.	12-Oct
Jones, Yolanda	22-Jul	Bailey, Tanisha	30-Aug	Lensey, Doris	14-Oct
Crayton, Crystal	24-Jul	Bright, Nancy	30-Aug	Lewis, Christine D	14-Oct
Whitfield, Antionette L	27-Jul	Moody, Cheryl	4-Sep	Carroll, Rashida	14-Oct
Weatherbe, Judy B	28-Jul	McDonald, Nettie	5-Sep	Purdie, Peggy	15-Oct
Woodall, Kayla	28-Jul	Clayborne, Tonya	6-Sep	Cowans, Shenita L	15-Oct
Wright, Catherine	29-Jul	Puryear, Cindy	8-Sep	Whitaker, Linda	17-Oct
Sturn, Lori A.	29-Jul	Robinson, Karlisa	9-Sep	Bain, Audrey N.	18-Oct
Smith, Shatia	30-Jul	Lewis, Catanya T.	10-Sep	Thomas, Mortici	19-Oct
Ellis, Pettra N.	2-Aug	Williams, Lisa	12-Sep	Boyd, Elvira D.	20-Oct
Brackett, Jacqueline E.	4-Aug	Mason, Tonya	13-Sep	Ashburn, Tawanda	21-Oct
Smith, Diana	5-Aug	Bright, Karen	14-Sep	Kee, Kenisha	21-Oct
Jubilee, Pamela	5-Aug	Williams, Joyce	17-Sep	Coleman, Judy V.	22-Oct
Stewart, Maria	5-Aug	Gordon, Magnolia V.	20-Sep	Powell, Misha	22-Oct
Cleaton, Mildred	5-Aug	Fields, Elaine I.	20-Sep	Parker, Julia	22-Oct
Jones, Thelma L	7-Aug	Meade, Dottie L	22-Sep	Carver, Ann	23-Oct
		Alexander, Debbie	22-Sep	Hines, Chrissie	23-Oct

Tucker, Kim Y.	25-Oct	Harper, Gwendolyn P.	1-Dec
Edwards, Ashlee	26-Oct	Spence, Dominique	2-Dec
Tomlin, Linda	27-Oct	Johnson, Gwendolyn T.	3-Dec
Hawley, Brandon	28-Oct	Blackwell, Jestine R.	4-Dec
Chambliss, Adelaide	29-Oct	Ford, Lowrine A.	4-Dec
Trafton, Janice L.	29-Oct	Elder, Octavia	4-Dec
Kasey, Barbara	29-Oct	Drew, Kimberly	6-Dec
Roberts, Elizabeth	29-Oct	Monroe, Robyn	6-Dec
Davis, Patricia L.	30-Oct	Cole, Annette B	8-Dec
Jones, Greta	2-Nov	Butts, Jonathan.	8-Dec
Long, Desiree A	2-Nov	Phillips, Sherri	8-Dec
Hicks, Gwendolyn	4-Nov	Meredith, Florrie	8-Dec
Dent, Jennifer L.	5-Nov	Harris, Paulita L.	9-Dec
Massenburg, Jo A.	6-Nov	Parker, Vivian B	10-Dec
Hill, Penny	6-Nov	Ricks, Farrah L	11-Dec
Turner, Jeanna B.	7-Nov	Schenandoah, Beverly	11-Dec
Beasley, Tanisha	10-Nov	Thomas, Roberta	12-Dec
Smith, Edith	10-Nov	Layton, Nikeca	12-Dec
Crayton, Clintoria	10-Nov	Pettaway, Veronica D	15-Dec
Harris, Florence L.	12-Nov	Twine, Juanita	15-Dec
Turner, Shaniqua L	15-Nov	Pettaway, Veronica	15-Dec
Bolton, Jonathan	16-Nov	Taylor, Shirley E	16-Dec
Riddick, Willie B.	16-Nov	Crowder, Ethel I.	16-Dec
Williams, Evelyn	16-Nov	Mabry, Bridgette D.	16-Dec
Hicks, Geraldine	17-Nov	Jones, Maricole W.	17-Dec
Dunn, Tashauna	17-Nov	Harris, Debra D	19-Dec
Epps, Latishia C.	18-Nov	Goodrich, Jelece	19-Dec
Hall, Hattie F.	19-Nov	Williams, Shirley J.	20-Dec
Whitney, Millzinner	19-Nov	Phillips, Ada	21-Dec
Powell, Helen	19-Nov	Joyner, Denise L.	22-Dec
Magee, Marilyn P.	19-Nov	Jackson, Pamela	24-Dec
Futrell, Shamika	19-Nov	Doyle, Wynne P	26-Dec
Blizzard, Joann W.	20-Nov	Gray, Linda H.	26-Dec
Crawley, Kawanda H.	21-Nov	Moody, Beatrix C	26-Dec
Berry, Nicole	22-Nov	Spruill, Kim	27-Dec
Chatman, Latrice L.	24-Nov	Ivory, Shirley	28-Dec
McCall, Madalyn J.	27-Nov	Crittendon, Jeanette	28-Dec
Dunbar, Barbara	28-Nov	Bradley, Tonia	29-Dec
Robinson, Iris	28-Nov	Coleman, Chequater	30-Dec
Rogers, Samantha	28-Nov	Rogers, Kathy	31-Dec
Ellis, Sylvia	30-Nov		
Wyche, Jennifer	30-Nov		
Lundy, Claudette	1-Dec		

PCPG Employee's of the Month!

Over the past months, the management staff of Personal Care Preferred Group has been inspired by many of our employees. We appreciate all of their efforts and acknowledge their dedication by recognizing them as an Employee of the Month. The following recipients have been selected for the months of April thru August. Please congratulate them when you see them.

April Employee of the Month



Katie Goodrich has been employed by Southern Touch since 09/17/2008. Over the past 5 years, Katie has proven over and over again that she cares about her clients. She is dependable and rarely requests time off. Katie is always willing to help out when a need is identified. Two words have often been used when Katie is described – “Great Aide!”

Employee's of the Month Continued...

May Employee of the Month



Tanisha Bailey has been an employee of Moore Home Care since 03/07/2006. Tanisha has worked with many of our critically ill and terminally ill clients. She is competent, concerned and compassionate. Tanisha is definitely an employee that loves caring for those in need in our communities.

June Employee of the Month



Veronica Pettaway has worked with Personal Touch since 04/12/2006 and she recently began working with Southern Touch as well. Veronica never hesitates to help wherever she is needed and she always shows great compassion and concern for all of her clients.

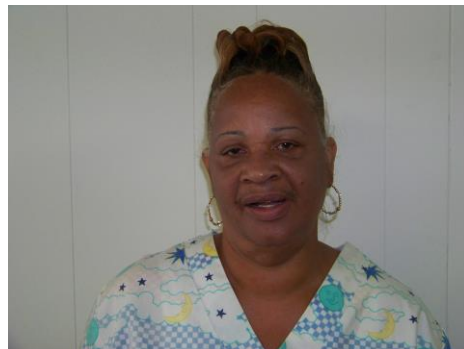
Employee's of the Month Continued...

July Employee of the Month



Javonda Dillard has been an employee of Southern Touch since 12/14/2012. Javonda is always willing to fill in whenever there is a need- often even rearranging her schedule to help out. She is definitely a team player and willing to go the extra mile. It is obvious that Javonda enjoys helping others!

August Employee of the Month



Lemonia Drake has worked with Personal Touch since 06/02/2008. We recently received a note from a client's family that Lemonia has provided care to. In the note, it described Lemonia as being a dedicated and caring aide. There was even reference made to her being a blessing to their family. What more needs to be said?!

Look What Marketing Has Been Doing!





**Look for more marketing
pictures in the Future!**